

# PERFORMANCE RIGHT OUT OF THE BOX

Small Business Communications Solution



OfficeServ™ 7100



## SIMPLICITY AND SOPHISTICATION

Samsung wireless communications and digital technology experts have engineered an easy-to-install, economical, business communications solution with converged IP capabilities and performance built right in.

Now, small businesses can plug into the power of convergence with the **OfficeServ 7100**. A single, compact, platform links wireless and wire line connections, voice and data — providing connectivity and substantial cost savings from all-in-one technology.

The **OfficeServ 7100** has everything you need to get started. It's prepackaged, preprogrammed and prelabeled — just unpack and plug in. Your business communications system will be up and running with voicemail and auto attendant ready to go! Traditional voice, utilizing digital or VoIP, is supported with a full set of features and sophisticated applications.

## A COMPACT HARDWORKING SYSTEM THAT EXPANDS WITH YOUR BUSINESS

Your investment allows you to pay for what you need today and expand your communications platform tomorrow. The **OfficeServ 7100** can expand along with your business in 4-port increments and is capable of handling up to eight incoming lines with as many as 32 stations.

As your business demands it, VoIP applications (IP phones/IP networking/remote workers) and wireless technology can be enabled to provide your business with a powerful converged solution for voice and data, wired and wireless phones, faxes, and up to 4 data devices with PoE (Power over Ethernet).

The **OfficeServ 7100** comes out of the box complete with 6 pre-labeled Samsung digital iDCS28 phones with large, easy to read displays.

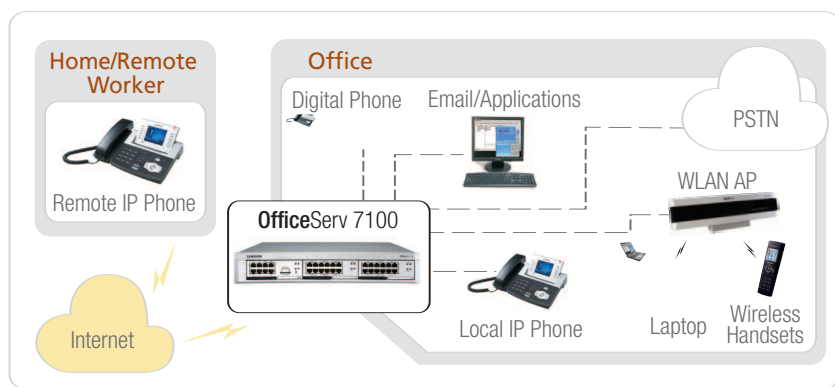


### FLEXIBLE / CONFIGURABLE

4x8	6x12	8x16	12x32
4 loop lines	6 loop lines	8 loop lines	12 loop lines
8 TDM stations	8 TDM stations	12 TDM stations	8 TDM stations
4 ports voicemail/AA	4 ports voicemail/AA	4 ports voicemail/AA	4 ports voicemail/AA
	4 SLTs	4 SLTs	4 SLTs
			20 IP keysets
			8 MGI channels

Only a small sample of the myriads of configurations

## OFFICE CONFIGURATION



## WIRELESS TECHNOLOGY

The **OfficeServ 7100** wireless solutions provide seamless integration with your wired network, allowing you and your workers to stay connected without being tied down. You'll have access to voice and data from anywhere within your building thanks to your IP-enabled platform and wireless LAN access points.

### Basic Features

- Easy plug-and-play platform that works right out of the box
- Embedded full featured Voicemail/Auto Attendant standard
- Supports wired and wireless handsets
- Caller ID, name and number
- Automatic call routing to local or long distance for cost savings
- E-mail gateway delivers voice messages to your MS Outlook Inbox

### Advanced Features

- Easily connect from home or remote office through remote IP phones
- Enables networking to other **OfficeServ** platforms at remote offices and branches using SPNet
- Utilizes cost-saving VoIP technology that supports IP phones and remote workers
- Empowers your on-the-road professionals with Computer Telephony Integration (CTI) and Softphone connectivity
- Allows wireless handsets and PDAs to integrate seamlessly with phone system features through Wireless Access Points
- Offers economical digital trunking using an ISDN-PRI circuit

Performance right out of the box — The **OfficeServ 7100** is an easy, affordable communications solution that carries with it the power and quality of Samsung technology.

## SYSTEM FEATURES

- Account Code Entry
  - Forced-Verified
  - Forced-Not Verified
  - Voluntary
- Account Code Key
- Account Code Key One Touch
- Administrator Program Key
- All Call Voice Page
- Attention Tone
- Audio Message with Alarm (Timer) Reminder
- Authorization Codes
  - Forced
  - Voluntary
- Auto Answer on CO
- Auto Attendant
- Automatic Call Distribution (ACD)
- Automatic Hold
- Background Music
- Branch Group
- Call Activity Display
- Call Center
  - Agent Busy/Manual Wrap Up Key
  - Agent PIN (ID) Numbers
  - Agent Login & Logout
  - Automatic Logout
  - Automatic Wrap-Up Timer
  - Priority Call Queuing
  - Embedded Reporting Package
    - Agent Statistics
    - Call Statistics
    - Group Supervisors
    - Printed Reports
  - OfficeServ DataView
    - UCD Statistics
    - UCD Monitoring
    - Wall-Style Display
    - Windows
- Call Costing
- Caller Identification (CID)
  - Automatic Number Identification (ANI)
  - Caller ID
  - Calling Line Identification
- Caller ID Features
  - Name/Number Display
  - Next Call
  - Save Caller ID Number
  - Store Caller ID Number
  - Inquire Park / Hold
  - Caller ID Review List
  - Investigate
  - Abandon Call List
  - Caller ID on SMDR
  - Number to Name Translation
  - Caller ID to PSTN
  - Caller ID to Analog Port

- Call Forwarding
  - All Calls
  - Busy
  - No Answer
  - Busy/No Answer
  - Forward DND
  - Follow Me
  - External
  - To Voice Mail
  - Preset Destination
  - Preset Forward Busy
- Call Hold
  - Exclusive
  - System
  - Remote
- Call Park and Page
- Call Pickup
  - Directed
  - Groups
  - Established
- Call Recording
- Call Waiting / Camp-On
- Caller Emergency Service ID (CESID)
- Centrex / PBX Use
- Chain Dialing
- Chain Forward
- Class of Service
- Common Bell Control
- Computer Telephony Integration (CTI)
  - OfficeServ Link
  - OfficeServ DataView
  - OfficeServ EasySet
  - OfficeServ Call
  - OfficeServ Operator
  - OfficeServ Softphone
- Conference
  - Add On (5 party)
  - Unsupervised
  - Split
- Conference Group
- Customer Set Relocation
- Data Security
- Database Printout
- Daylight Savings Time-Auto
- Dialed Number Identification Service (DNIS)
- Direct In Lines
- Direct Inward Dialing (DID)
  - Day/Night Routing
  - Busy or Camp-On Option
  - MOH Source
  - DID Call Limits
- Direct Inward System Access (DISA)
- Direct Trunk Selection
- Directory Names
- DISA Security
- Distinctive Ringing

- Door Lock Release (Programmable)
- Door Phones
- Executive Barge-In (Override)
  - With Warning Tone
  - Without Warning Ton
- Trunk Monitor or Service Observing
- External Music Interfaces
- External Page Interfaces
- Flash Key Operation
- Flexible Numbering
- Group Busy Setting
- Hot Line
- In Group/Out of Group
- Incoming Call Distribution
- Incoming/Outgoing Service
- Individual Line Control
- IP Keysets
- ISDN Service
  - Primary Rate Interface
- LAN Interface
- Least Cost Routing
- Live System Programming
  - From Any Digital Keypad
  - With a Personal Computer
- Meet Me Page and Answer
- Memory Protection
- Message Waiting Indications
- Message Waiting Key
- Microphone On / Off per Station
- Mobility Solution
- Multiple Language Support
- Music On Hold-Flexible
- Music On Hold-Source
- Networking
  - SPNet over IP
  - QSig over PRI
- Off Premises Extensions
- OfficeServ Wireless
- Operator Group
- Overflow
  - Operator
  - Station Group
- Override Codes
- Paging
  - Internal Zones (5)
  - External Zone (2)
  - All External
  - Page All
- Park Orbits
- Prime Line Selection
- Priority Call Queuing
- Private Lines
- Programmable Line Privacy
- Programmable Timers
- Recalls
- Recall to Operator
- Redial Review

- Remote Programming-PC
- Ring Modes
  - Time Based Routing-Plans
  - Automatic/Manual
  - Holiday Schedule
  - Temporary Override
- Ring Over Page
- Secretary Pooling
- Single Line Connections
- Speed Dial Numbers
  - Station List
  - System List
- Speed Dial by Directory
- Station Hunt Groups
  - Distributed
  - Sequential
  - Unconditional
- Station Message Detail Recording
- Station Pair
- System Alarms
- System Maintenance Alarms
- System Directory
- Toll Restriction
  - By Day or Night
  - By Line or Station
  - Eight Dialing Class
  - Special Code Table
- Toll Restriction Override
- Tone or Pulse Dialing
- Transfer
  - Screened / Unscreened
  - Voice Mail Transfer Key
  - With Camp-On
- Trunk Groups
- Uniform Call Distribution (UCD)
- Universal Answer
- Virtual Extensions
- Voice Mail (embedded)
  - Inband Signalling
- Voice over IP (VoIP)
- Walking Class of Service
- Wireless LAN

## MAXIMUM CAPACITIES

Stations	Wireless Handsets		24
	Analog Phones		24
	Digital Phones		
	Samsung IP Phones		32
	Voice Mail		4
	<b>Maximum Stations</b>		<b>32</b>
Trunks	Standard SIP Trunks	24	24
	Standard H/323	24	
	Analog Trunks	20	
	Digital Trunks PRI	23	24
	Networking Trunks (SPNet)	24	
		<b>Maximun Trunks</b>	
	<b>Maximun Stations + Trunks + Voice Mail</b>		<b>60</b>

Locate an authorized Samsung dealer for more information at [www.samsung.com/bcs](http://www.samsung.com/bcs).